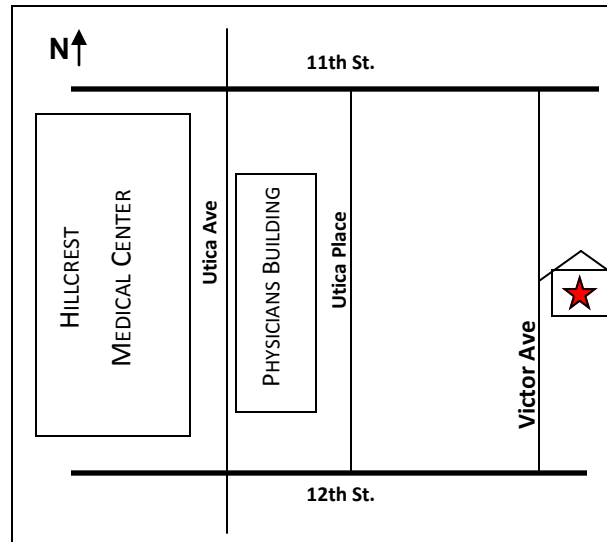


Our Services

- *Overnight apartment suites that include a living area, kitchen, bedroom and private bathroom*
- *Day Room staffed by volunteers with private bedroom for napping, handicap accessible shower, meals, laundry services, prayer support and kid activity corner*
- *Evening meals available when provided by volunteers*
- *Washer and dryer free of charge for individual use*
- *Local telephone calls*
- *Internet and fax access*
- *Prayer support*



A Member of the National Association of Hospital



DIRECTIONS

We are located one block East of Hillcrest Medical Center on Victor Ave between 12th and 11th street.

From Highway 51/64, exit at Utica Ave. Turn North on Utica. Turn East on 12th Street. Go one block to Victor Ave. Turn North on Victor; Hospitality House will be on the right.



1135 S. Victor Ave.

Tulsa, OK 74104

(918) 794-0088

www.tulsahospitalityhouse.org



GUEST

INFORMATION

We offer a "Home Away From Home" for families caring for loved ones in medical crisis.

Common Questions

Q: Who can stay in The Hospitality House overnight suites?

A: Family members of inpatients being treated at any Tulsa Hospital who live more than 30 miles outside the greater Tulsa area.

Q: Do guests need a reservation?

A: To stay at The Hospitality House, guests must be referred by a social worker, case manager, nurse, chaplain, or physician.

Q: How do I receive a referral?

A: We operate from a waiting list on a first come, first served basis. If your family meets our criteria, have your nurse or case manager call The Hospitality House and place your name on our waiting list. You will be notified by a The Hospitality House staff or volunteer when an overnight suite becomes available. You can also call to use Day Room services before a suite is available.

Q: How long can I stay at The Hospitality House?

A: Because there are so many families needing lodging, we have a 2 week stay limit. If your patient's condition requires a longer stay, please visit with our staff concerning your needs.

Q: Is there a charge?

A: Because we are a non-profit organization, we ask our families to contribute a nominal donation. Suggested donations range from \$1—\$10 a night to help defray the costs of upkeep and operations. We do ask for a \$5 key deposit at check-in.

Day Room Services

- ◆ The Day Room is available for *all* families that have a loved one who is an inpatient in a Tulsa hospital.
- ◆ Day room services include: private bedroom for napping (3 hour maximum), handicap accessible shower, meals, laundry services, prayer support and kid activity corner.
- ◆ If you would like to utilize the day room services, please call our main number at 918-794-0088 to schedule your preferred time. We cannot accommodate walk-ins. All guests coming to the Day Room *must* be referred by a social worker, case manager nurse, chaplain or physician.

The Hospitality House of Tulsa is a 501(c)(3) non-profit organization that is funded solely through the generosity of guests, community supporters, corporations, churches and foundations. Your tax-exempt contributions allow The Hospitality House to provide hope, inspiration, and comfort to those facing personal and medical adversity.



Guest Policies

- ◆ Guests must be able to care for their personal needs. Half of our suites are upstairs. If climbing stairs is a problem, please notify the volunteer on duty. If a downstairs suite is available, we will try to accommodate.
- ◆ No Smoking. Smoking is not allowed in the guest suites or any where on the property of The Hospitality House or hospital campus.
- ◆ No Pets Allowed.
- ◆ No illegal drugs, alcoholic beverages, or weapons of any kind are allowed on the property or in the guest suites.